

# PRINCESS RIVER CRUISES

## COVID 19 SAFETY POLICY

### Statement

The latest Government advice will allow us to re-open and exit lockdown from 4<sup>th</sup> July 2020, and only then with measures in place to ensure and safeguard the health and safety of our customers and employees. We are implementing a comprehensive safe system to ensure the health and safety of our passengers and employees, during these extraordinary times. We will keep you updated on future developments as and when government directives change.

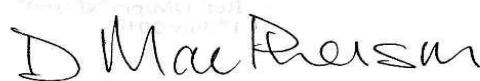
Our reservation teams will be available and happy to answer any queries regarding our proposed safety measures, future bookings, or revised dates of existing bookings, from the above date.

Thank you for your patience and we look forward to welcoming you aboard.

We wish you good health and stay safe.

We hereby confirm we have complied with the government's guidance on managing the risk of COVID 19

- We have carried out a COVID – 19 risk assessment and shared the results with our staff.
- We have cleaning, handwashing and hygiene procedures in line with the guidance.
- We have taken all reasonable steps to maintain a 1 metre social distance in the workplace and on the boats. We will limit our on board capacity appropriately.
- We have enhanced our cleaning protocols considering the COVID-19 pandemic. We apologise if you experience any delays or inconvenience as a result of these necessary procedures.
- All of our staff will undergo a daily health assessment and they will wear PPE when dealing with customers.
- Hand sanitiser will be provided at boarding points, for use by passengers.
- Meals will be served to the table, and use of the bar will be limited to prevent queuing.
- We intend to assist the Test and Trace service by keeping a temporary record of passengers for a minimum of 21 days and will assist NHS Test and Trace with requests for data if they need it.
- We will politely request that intended passengers, please make sure that they are fit to travel before you leave your home. If you display any symptoms of COVID-19 then we will not be able to let you board our vessels.
- Contactless payments are encouraged as much as possible.



Signed on behalf of Princess River Cruises

Date: 26<sup>th</sup> June 2020